

BMT Defence Services Case Study

SSMG - “...the complementary strengths that make SSMG a world-class expert”

The challenge

To continuously deliver excellence in submarine in-service technical and engineering support.

Our response

The Submarine Support Management Group (SSMG) was formed in 1998 to provide Design Authority Support to the Royal Navy's submarine flotilla. Since then SSMG has established itself as the only major supplier in the UK for submarine in-service technical support. DML, acting as Prime Contractor, is supported by BMT Defence Services and Systems Engineering & Assessment Ltd (SEA) as subcontractors and full risk sharing partners. The contract was extended in 2003 for a further 5 years.



Customer benefits

This teaming arrangement brings together the complementary strengths that make SSMG a world-class expert in the field of submarine technical support.

BMT Defence Services Case Study

BMT has a reputation for innovative thinking along with extensive experience in designing and supporting some of the most technically complex warships, submarines and fleet auxiliaries.

DML, as the owners and operators of Devonport Royal Dockyard, has a long track record in refitting and upgrading nuclear submarines and in recent years has taken a significant role in technical and Prime Contract management.

SEA has a well-deserved reputation for providing independent technical and project management support, with a particular emphasis on high-grade combat system's design.

The performance of SSMG is continually monitored via an on-line Management Information System and a range of Key Performance Indicators. All costs are treated as 'open book' and an incentivised share-line contract is used. Each task deliverable is critically assessed by its sponsor and the results fed back to the SSMG Quality Assurance system.

A customer recently commented: "Since winning the contract in 1998, SSMG has consistently improved its efficiency, service and overall level of performance. SSMG has also signed up to a joint continuous improvement programme which will help drive down the cost of submarine support over the next five years."

